

13, High Park, Morpeth, Northumberland. NE61 2TA

Mr. P. Robson.  
P.R.E.S.S.  
Unit 16, Coopies Haugh Business Park,  
Coopies Lane Industrial Estate,  
Morpeth.  
NE61 6JT

8<sup>th</sup> February 2011.

Dear Mr. Robson,

May I take the opportunity to thank you for the recent re-wiring work carried out for me by P.R.E.S.S.

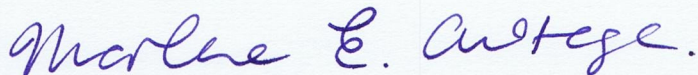
The work was done with almost no disruption or mess I was very pleasantly surprised. The electrician even brought his own vacuum cleaner, which I am sure many customers would very much appreciate.

Since 1994 when you installed an Intruder Alarm System for me P.R.E.S.S. have been carrying out the annual maintenance check for me and your staff are always smartly turned out, polite, friendly and professional.

You have a real asset in the lady who answers the telephone in your office, one always feels that nothing is too much trouble for her.

You have built up a business you can be proud of, I wish you continued success. Thank you for your kind attention.

Yours sincerely,



Marlene E. Armitage.